

Bilingual Spanish - RN Health Coach

[Application Link](#)

Compensation: \$68,000.00 to \$75,000.00 Annually
Benefits Offered: 401K, Dental, Life, Medical, Vision
Employment Type: Full-Time/Exempt

This is a 100% remote position, which means you'll be working from your home. This is also an Exempt position, which means your hours may include some nights and weekends depending on business need. We are looking for individuals who live in a compact state and possess a compact license.

Overview

Provide telephonic patient-centered case management and health coaching services for the early detection and management of chronic kidney disease, diabetes, and other underlying comorbidities.

Behavioral Expectations

- Identify and seek personal and professional growth opportunities.
- Courageously adapt, celebrate the achievements of others, and take pride in doing quality work.
- Develop and leverage self-awareness and self-management to establish and maintain genuine relationships with colleagues, leadership, and external stakeholders.
- Proactively learn about and consciously leverage your unique and powerful Strengths in a manner that supports cohesion and company-wide success.

Tactical Objectives

- Learn and be able to explain the benefits of our CKD and HRS/MRS programs.
- Pro-actively reach out to, build rapport and maintain a long term therapeutic relationship with assigned 'higher risk' members via the phone.
- Collect health assessment information and other PHI from members and appropriate health care professionals to support assigned members to reach health goals and maintain progress.
- Use motivational interviewing techniques to create and establish individualized care plans and support behavioral change.
- Pro-actively manage a caseload of up to 200 members.
- Maintain accurate outreach and engagement records using designated systems and processes.
- Meet and seek to exceed member enrollment numbers.

Required Skills, Abilities, Experience, Education/Certifications

- An RN in good standing who lives in a compact state and possesses a compact license.
- A minimum of three years of RN experience in a related role.
- Be able to read, write, speak, and understand Spanish and English fluently.
- The ability to learn and follow established processes; provide suggestions to improve these processes upon request or as needed.
- The ability to effectively communicate in person, over the phone, and via email.
- The ability to effectively use MS Office Suite, which includes Word, Excel, and occasionally PowerPoint.
- The ability to proactively identify and work collaboratively to resolve challenges and address concerns.
- The ability to work some evenings and weekends to meet business needs.

Physical, Mental, or Sensory Capabilities

The individual in this role must be able to demonstrate their capabilities with or without reasonable accommodation.

- Read, write, and understand English.
- Learn, retain, and utilize data and information in a manner that aligns with business goals and regulatory guidelines.
- Learn and be able to utilize new technologies as needed to fulfill job functions.
- Understand, analyze, and utilize facts and figures to appropriately fulfill specific tactical objectives.
- Be able to effectively use a variety of peripherals, such as a mouse, printer, scanner, keyboard, phone, etc., which requires fine motor skills.
- Be able to maintain focus for prolonged periods and switch focus as directed or as needed to fulfill tactical objectives.
- Be able to sit or stand for prolonged periods of the day.

We are proud to be an Equal Opportunity Employer.

All individuals will be required, once hired, to successfully pass a background, reference, and education verification process and must demonstrate that they are legally authorized to work in the United States.